

## WRH Emergency Department Social Distancing Escalation Plan

### Normal

Area	Green
Resus	<4
High Care	<4
Majors	<15
Adult Resp Cohort	<6
Paediatrics	<3
Resus Corridor	0
Main Waiting room	<12
Paed Waiting room	<6
'AEC' Waiting room	<12
Reception Queue	3

#### Who do I escalate to ?

Regular communication and escalation to hub / CSM

#### Consider these ACTIONS

- None required, continue to monitor

### Early Escalation

Area	Amber
Resus	4
High Care	4
Majors	15-16
Adult Resp Cohort	6-7
Paediatrics	3
Resus Corridor	1-2
Main Waiting room	12-15
Paed Waiting room	6-7
'AEC' Waiting room	12-17
Reception Queue	3-4

#### Who do I escalate to ?

Senior Doctor on duty  
Hub Ext ##### / CSM bleep ###

#### Consider these ACTIONS

- Ensure all transfers to assessment areas / ward taken place
- Patients are appropriately spaced out in waiting areas
- Patients are flowed to ambulatory areas where appropriate
- Use of discharge lounge

### Safety Concerns

Area	Red
Resus	4
High Care	4
Majors	≥17
Adult Resp Cohort	≥8
Paediatrics	≥3
Resus Corridor	≥3
Main Waiting room	≥16
Paed Waiting room	≥8
'AEC' Waiting room	≥18
Reception Queue	≥5

Inability to isolate, immediately on arrival,  
an Extremely Clinically Vulnerable Patient

#### Who do I escalate to ?

Senior Doctor on duty  
Hub Ext ##### / CSM bleep ###  
Complete Safety Huddle

#### Consider these ACTIONS

- See Amber actions
- Consider COVID surge plan
- Advise WMAS of potential offload delays
- Consider ESTC waiting area

### Sustained Safety Concerns

## Social Distancing Compromised

#### Who do I escalate to ?

Senior Doctor on duty  
Hub Ext ##### / CSM bleep ###  
Complete Safety Huddle

#### Consider these ACTIONS

- Queue patients outside ED entrance maintaining social distancing
- Ask Cat 5 & 4 patients to leave and phone NHS111
- Clear Oncology Car Park and ask patients to wait in their vehicles
- Ambulance divert
- Escalate CCG / System Call