

Reference code – WAHT-A&E-044  
Approval date – 21<sup>st</sup> May 2020  
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## AGH Emergency Department Social Distancing Escalation Plan

**Normal**

Area	Green
Resus	<3
RAT	<2
Majors	<11
Adult Resp Cohort	<5
Paediatrics	<3
Corridor	0
Main Waiting room	<12
Paed Waiting room	<2
'Fit to sit	<6
Minors	<6

**Who do I escalate to ?**

Regular communication and escalation to:  
Matron 44003 or bleep 1278  
Bed Manager 44823 or bleep 1200  
Site Matron 44361 or bleep (TBC)

**Consider these ACTIONS**

- None required, continue to monitor

**Early Escalation**

Area	Amber
Resus	3
RAT	2
Majors	15-16
Adult Resp Cohort	6-7
Paediatrics	3
Corridor	3
Main Waiting room	12-15
Paed Waiting room	2-3
'Fit to sit	4-5
Minors	4

**Who do I escalate to ?**

As for green plus  
Senior Doctor on duty  
Directorate Ops bleep 1080 or OOH  
Senior Manager on call

**Consider these ACTIONS**

- Ensure all transfers to assessment areas / ward taken place
- Patients are appropriately spaced out in waiting areas
- Patients are flowed to ambulatory areas where appropriate
- Use of discharge lounge

**Safety Concerns**

Area	Red
Resus	3
RAT	2
Majors	≥17
Adult Resp Cohort	>7
Paediatrics	≥3
Corridor	≥3
Main Waiting room	≥16
Paed Waiting room	≥3
Fit to Sit	≥5
Minors	≥5

Inability to isolate, immediately on arrival,  
an Extremely Clinically Vulnerable Patient

**Who do I escalate to ?**

As for Amber plus  
Complete Safety Huddle  
Inform DCOO or Exec on call

**Consider these ACTIONS**

- See Amber actions
- Consider COVID surge plan
- Advise WMAS of potential offload delays

**Sustained Safety Concerns**

### Social Distancing Compromised

**Who do I escalate to ?**

As Red plus  
Complete Safety Huddle  
Inform DCOO or Exec on-call

**Consider these ACTIONS**

- Queue patients outside ED entrance maintaining social distancing
- Ask Cat 5 & 4 patients to leave and phone NHS111
- Clear Car Park and ask patients to wait in their vehicles
- Ambulance divert
- Escalate CCG / System Call