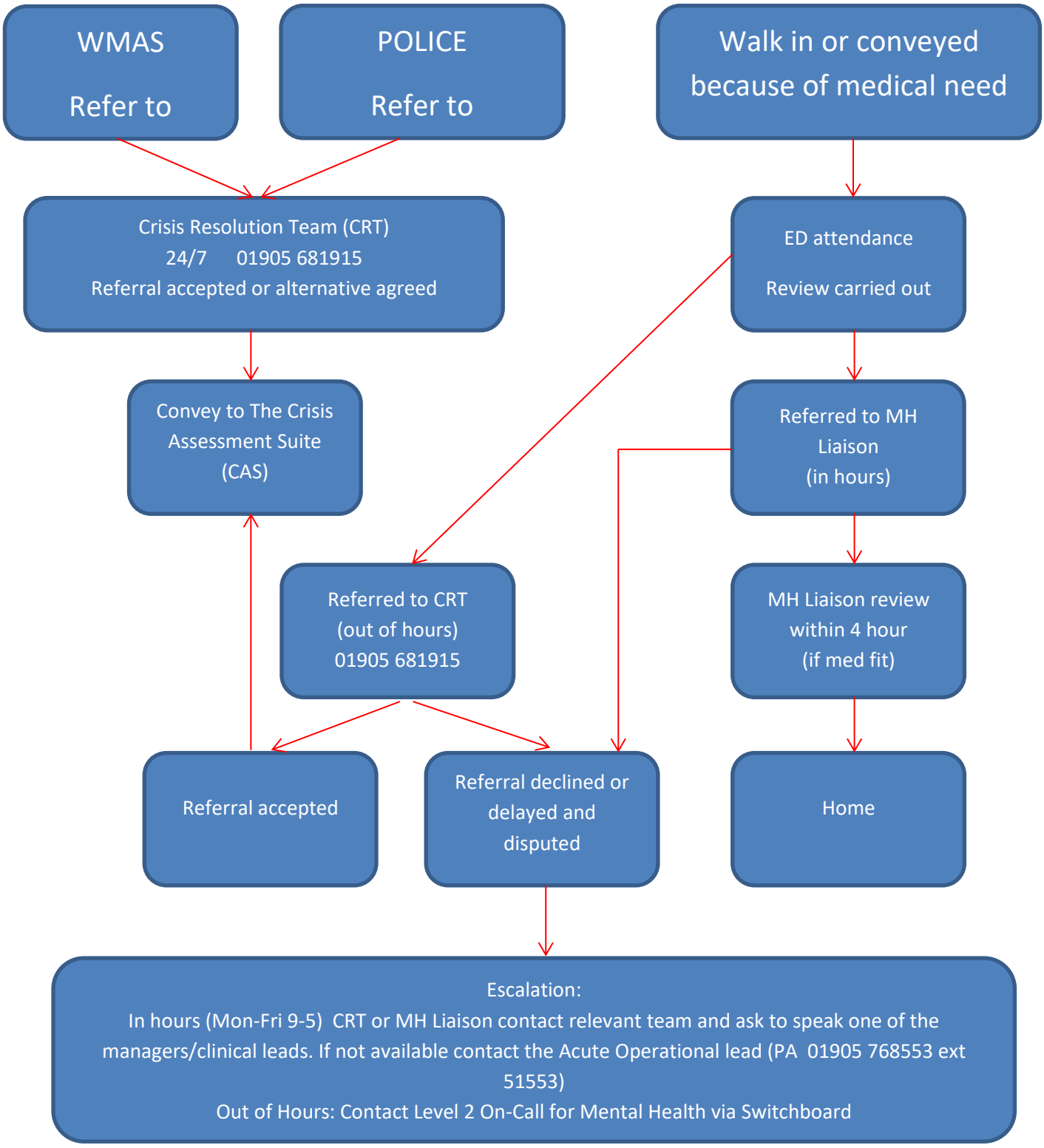Mental Health Escalation Flow Chart