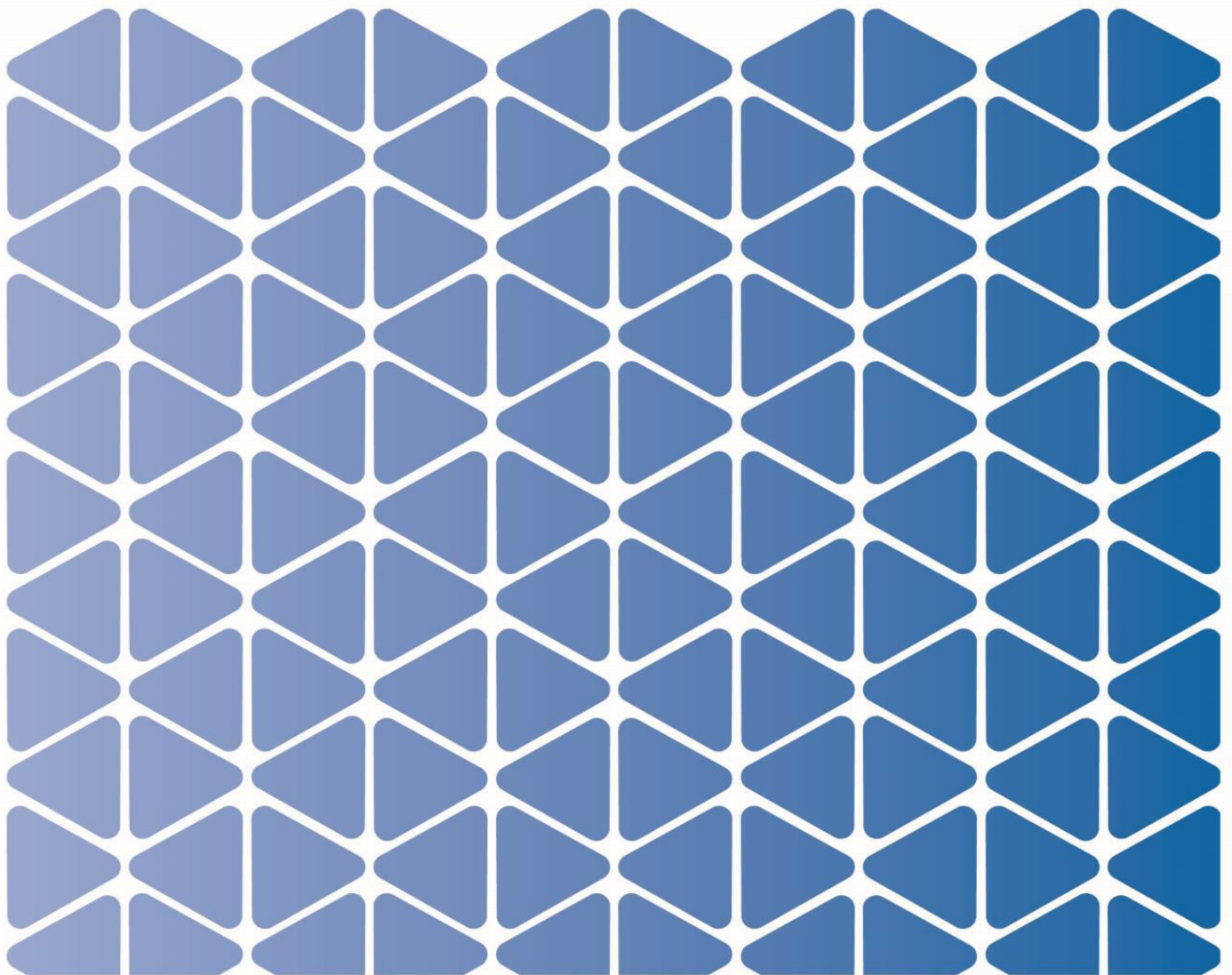


PATIENT INFORMATION

PAEDIATRIC DIABETES – Disposal of Sharps



You will have been given a sharps bin for you to safely dispose of used needles and lancets called “sharps” in your home.

Sharps bins are specially designed yellow containers. You will be able to order a 1 litre sharps box on your repeat prescription from your GP.

Do

Do only use a sharps bin to get rid of you sharps which include

- Needles
- syringes
- lancets
- insulin pump tubing
- cannula insertion devices

Do use a needle clipper if you have one – your paediatric diabetes nurse will discuss this with you. Do not use this device to clip off you lancets.

Do keep sharps bins in a safe place out of reach of children and pets.

Do use the temporary closure on the lid after each use to improve safety and prevent accidental spillage of contents.

Don't

Don't put the sharps bin out with your household waste.

Don't put any other waste in the sharps bin such as cotton wool, tissues, test strips or insulin pens (any needle removed). This can all be disposed of in your normal household waste.

Don't try to remove a needle or lancet from the sharps bin.

Don't over fill the sharps bin. Only fill it to the black line clearly displayed on the sharps bin.

When your sharps bin is full to the black line

- **Lock it – close the opening to permanent closure.**
- **Complete the Label – write your GP practice, your name and date.**
- **Only return clean, locked bins – no blood splashes.**

Disposal points across Worcestershire include the pharmacies on the following pages. If you are on an insulin pump please discuss the provision of a larger sharps box and where to dispose of it when full.

Pharmacy	Area	District
A2Z Healthcare (UK) Ltd (Rubery Late Night Pharmacy)	Bromsgrove	Bromsgrove District Council
196 New Road, Rubery, Birmingham, B45 9JA		
Asda Pharmacy (Worcester)	Worcester	Worcester City Council
Silver Street, Lowesmore, Worcester, WR1 2DA		
Chepester Ltd (Hollywood Pharmacy)	Bromsgrove	Bromsgrove District Council
59 May Lane, Hollywood, Birmingham, B47 5PA		
Co-operative Pharmacy (Kidderminster-Foley)	Kidderminster	Wyre Forest District Council
81 Stourport Road, Foley Park, Kidderminster, DY11 7BQ		
Co-operative Pharmacy (Stourport)	Stourport-on-Severn	Wyre Forest District Council
Co-op Superstore, Lombard Street/Tan Lane, Stourport-on-Severn, DY13 8ND		
Cube Pharmacy Ltd (Kidderminster Pharmacy)	Kidderminster	Wyre Forest District Council
24 Comberton Hill, Kidderminster, DY10 1QN		
Cube Pharmacy Ltd t/a Kidderminster Late Night Pharmacy (Kidderminster)	Kidderminster	Wyre Forest District Council
9 Lower Mill Street, Kidderminster, DY11 6UU		
Dudley Taylor Pharmacies (Corbett Pharmacy)	Droitwich	Wychavon District Council
36 Corbett Avenue, Droitwich, WR9 7BE		
Evans SJ & JW Ltd (Evans Pharmacy)	Malvern	Malvern Hills District Council
Galen House, 231 Worcester Road, Malvern, WR14 1SU		
Flintlow Ltd (Droitwich Pharmacy)	Droitwich	Wychavon District Council
Droitwich Health Centre, Ombersley Street East, Droitwich, WR9 8RD		
Gorgemead Ltd (Cohens Chemist)	Kidderminster	Wyre Forest District Council
Hume Street Medical Centre, Hume Street, Kidderminster, DY11 6SF		
Jagpal (B&H) Ltd (Healthpoint Pharmacy)	Kidderminster	Wyre Forest District Council
66 Load Street, Bewdley, DY12 2AW		
Kitsons Pharmacy	Worcester	Worcester City Council
12 Broad Street, , Worcester, WR1 3LH		
Knights Chemist Ltd (Bromsgrove-Birmingham Road)	Bromsgrove	Bromsgrove District Council
36 Birmingham Road, Bromsgrove, B61 0DD		

Knights Chemist Ltd (Bromsgrove-Catshill)	Bromsgrove	Bromsgrove District Council
155-157 Golden Cross Lane, Catshill, Bromsgrove, B61 0JZ		
Knights Chemist Ltd (Bromsgrove-Market Street (Central))	Bromsgrove	Bromsgrove District Council
18 Market Street, Bromsgrove, B61 8DA		
Knights Chemist Ltd (Redditch-Astwood Bank)	Redditch	Redditch Borough Council
1196B Evesham Road, Astwood Bank, Redditch, B96 6AA		
Knights Chemist Ltd (Redditch-Crabbs Cross)	Redditch	Redditch Borough Council
434 Evesham Road, Crabbs Cross, Redditch, B97 5JB		
Knights Chemist Ltd (Redditch-Headless Cross)	Redditch	Redditch Borough Council
65 Evesham Road, Headless Cross, Redditch, B97 4JX		
Knights Chemist Ltd (Redditch-Winyates)	Redditch	Redditch Borough Council
18 Winyates Centre, Winyates, Redditch, B98 0NR		
LloydsPharmacy (Alvechurch)	Bromsgrove	Bromsgrove District Council
7-8 The Square, Alvechurch, Birmingham, B48 7LA		
LloydsPharmacy (Broadway)	Wychavon	Wychavon District Council
Fish Hill, 22 High Street, Broadway, WR12 7DT		
LloydsPharmacy (Redditch-William Street)	Redditch	Redditch Borough Council
15 William Street, Redditch, B97 4AJ		
LloydsPharmacy (Rugby-202 New Road)	Bromsgrove	Bromsgrove District Council
202 New Road, Rugby, Rednal, Birmingham, B45 9JA		
LloydsPharmacy (Worcester-Spring Gardens)	Worcester	Worcester City Council
Spring Gardens Medical Centre, Providence Street, Worcester, WR1 2BS		
LloydsPharmacy (Worcester-St Peters)	Worcester	Worcester City Council
3-4 St Peter the Great Shopping Centre, St.Peters Drive, Worcester, WR5 3TA		
LloydsPharmacy (Wythall)	Bromsgrove	Bromsgrove District Council
221 Station Road, Wythall, Birmingham, B47 6ET		
LloydsPharmacy in Sainsburys (Kidderminster)	Kidderminster	Wyre Forest District Council
2 Carpet Trades Way, Kidderminster, DY11 6XP		
Lloyds Pharmacy (Malvern)	Malvern	Malvern Hills District Council
93-95 Barnards Green Road, Malvern WR14 3LU		

Makar RR (St Mary Pharmacy)	Droitwich	Wychavon District Council
Farmers Way, Westlands, Droitwich, WR9 9EQ		
Matrix Primary Healthcare Ltd (Areley Kings Pharmacy)	Stourport-on-Severn	Wyre Forest District Council
38 Areley Common, Areley Kings, DY13 0NQ		
Matrix Primary Healthcare Ltd (Evesham Pharmacy)	Evesham	Wychavon District Council
30-36 High Street, Evesham, WR11 4HJ		
Millstream-Saltley Ltd (Woodrow Pharmacy)	Redditch	Redditch Borough Council
9 Woodrow Centre, Redditch, B98 7RY		
Morrisons Pharmacy (Bromsgrove)	Bromsgrove	Bromsgrove District Council
Buntsford Park Road, Bromsgrove, B60 3DX		
Morrisons Pharmacy (Evesham)	Evesham	Wychavon District Council
The Link, Four Pools Estate, Evesham, WR11 6UT		
Murrays Healthcare (Bewdley Pharmacy)	Kidderminster	Wyre Forest District Council
68 Load Street, Bewdley, Worcester, DY12 2AW		
Murrays Healthcare (Malvern-Malvern Pharmacies Group)	Malvern	Malvern Hills District Council
Maple Road, Enigma Business Park, Malvern, WR14 1GQ		
Murrays Healthcare (Malvern-Malvern Pharmacy, Church St)	Malvern	Malvern Hills District Council
75 Church Street, Malvern, WR14 2AE		
Murrays Healthcare (Malvern-Prospect View)	Malvern	Malvern Hills District Council
Prospect View Medical Centre, 300 Pickersleigh Road, Malvern, WR14 2GP		
Murrays Healthcare (Malvern-Victoria Pharmacy, Worcester Rd)	Malvern	Malvern Hills District Council
146 Worcester Road, Malvern Link, WR14 1SS		
Murrays Healthcare (Worcester-Barbourne Health Centre)	Worcester	Worcester City Council
44 Droitwich Road, Worcester, WR3 7LH		
Murrays Healthcare (Worcester-Elbury Moor)	Worcester	Worcester City Council
Elbury Moor Medical Centre, Fairfield Close, Brickfields, Worcester, WR4 9TX		
Murrays Healthcare (Worcester-Henwick Halt)	Worcester	Worcester City Council
1A Ingles Drive, Henwick Halt, Worcester, WR2 5AH		
Murrays Healthcare (Worcester-St Johns)	Worcester	Worcester City Council
St Johns Medical Centre, 299 Bromyard Road, St Johns, Worcester, WR2 5FB		
Murrays Healthcare (Worcester-Turnpike)	Worcester	Worcester City Council
Turnpike House Medical Centre, 35 Newtown Road, Ronkswood, Worcester, WR5 1HG		
Ogle (DL) Ltd	Worcester	Worcester City

18-20 St Johns, Worcester, WR2 5AH		Council
Patel DS (Claines Pharmacy)	Worcester	Worcester City Council
153-155 Ombersley Road, Worcester, WR3 7BX		
Patel KP-Scriptcare Ltd (Hillview Pharmacy)	Redditch	Redditch Borough Council
60 Bromsgrove Road, Redditch, B97 4RN		
Patel PK (Nightingale Pharmacy)	Kidderminster	Wyre Forest District Council
Unit 2, Heronswood Road, Spennells, Kidderminster, DY10 4EX		
Patel PK (York Pharmacy)	Stourport-on-Severn	Wyre Forest District Council
14-15 York Street, Stourport-on-Severn, DY13 9EF		
Pinhoe Pharmacy Ltd (Giles Pharmacy)	Worcester	Worcester City Council
22 Cranham Drive, Warndon, Worcester, WR4 9PA		
L Rowland & Co (Retail) Ltd	Redditch	Redditch Borough Council
Rowlands Pharmacy (Redditch - Church Hill Centre)		
Rowlands Pharmacy (Redditch-Church Green)	Redditch	Redditch Borough Council
7 Church Green West, Redditch, B97 4DU		
Rowlands Pharmacy (Tenbury)	Malvern	Malvern Hills District Council
7-9 Teme Street, Tenbury Wells, WR15 8BB		
Scales Pharmacy (Worcester-Astwood/Rainbow Hill)	Worcester	Worcester City Council
42 Astwood Road, Rainbow Hill, Worcester, WR3 8EZ		
Scales Pharmacy (Worcester-Ronkswood)	Worcester	Worcester City Council
27 Lichfield Avenue, Ronkswood, Worcester, WR5 1NW		
Scales Pharmacy (Worcester-Upper Tything)	Worcester	Worcester City Council
37-38 Upper Tything, Worcester, WR1 1JZ		
Shaunak's Ltd (Evesham-Vale Pharmacy)	Evesham	Wychavon District Council
Evesham Medical Centre, Abbey Lane, Evesham, WR11 4BS		
Shaunak's Ltd-Stewart (Evesham-Waterside Pharmacy)	Evesham	Wychavon District Council
Evesham, WR11 6JZ		
Shaunak's Ltd-Stewart PH (Bengeworth Pharmacy)	Evesham	Wychavon District Council
75/77 Port Street, Evesham, WR11 1LR		
Stock & Lindsay Ltd (Stock & Lindsay Pharmacy)	Redditch	Redditch Borough Council
3 Matchborough Centre, Matchborough Way, Redditch, B98 0EP		
Stourport Healthcare Ltd (Stourport Pharmacy)	Stourport-on-Severn	Wyre Forest District Council
13 York Street, Stourport-on-Severn, DY13 8EF		
Superdrug Pharmacy (Worcester St Swithins)	Worcester	Worcester City

4-5 St.Swithins Street, Worcester, WR1 2PY		Council
Tesco Pharmacy (Kidderminster)	Kidderminster	Wyre Forest District Council
Tesco Superstore, Castle Road, Kidderminster DY11 6SW		
Tesco Pharmacy (Redditch)	Redditch	Redditch Borough Council
Tesco Extra, Coldfield Drive, Oakenshaw, Redditch, B98 7RU		
Tesco Pharmacy (Worcester)	Worcester	Worcester City Council
In-Store Pharmacy, Millwood Drive, Warndon, Worcester, WR4 0UJ		
Virdee G (Lygon Pharmacy)	Malvern	Malvern Hills District Council
84 Worcester Road, Malvern, WR14 1NY		
Yau PM (J&J Pharmacy)	Worcester	Worcester City Council
177 Bath Road, Worcester, WR5 3AQ		

If your symptoms or condition worsens, or if you are concerned about anything, please call your GP, 111, or 999.

Patient Experience

We know that being admitted to hospital can be a difficult and unsettling time for you and your loved ones. If you have any questions or concerns, please do speak with a member of staff on the ward or in the relevant department who will do their best to answer your questions and reassure you.

Feedback

Feedback is really important and useful to us – it can tell us where we are working well and where improvements can be made. There are lots of ways you can share your experience with us including completing our Friends and Family Test – cards are available and can be posted on all wards, departments and clinics at our hospitals. We value your comments and feedback and thank you for taking the time to share this with us.

Patient Advice and Liaison Service (PALS)

If you have any concerns or questions about your care, we advise you to talk with the nurse in charge or the department manager in the first instance as they are best placed to answer any questions or resolve concerns quickly. If the relevant member of staff is unable to help resolve your concern, you can contact the PALS Team. We offer informal help, advice or support about any aspect of hospital services & experiences.

Our PALS team will liaise with the various departments in our hospitals on your behalf, if you feel unable to do so, to resolve your problems and where appropriate refer to outside help.

If you are still unhappy you can contact the Complaints Department, who can investigate your concerns. You can make a complaint orally, electronically or in writing and we can advise and guide you through the complaints procedure.

How to contact PALS:

Telephone Patient Services: 0300 123 1732 or via email at: wah-tr.PALS@nhs.net

Opening times:

The PALS telephone lines are open Monday to Friday from 8.30am to 4.00pm. Please be aware that you may need to leave a voicemail message, but we aim to return your call within one working day.

If you are unable to understand this leaflet, please communicate with a member of staff.