

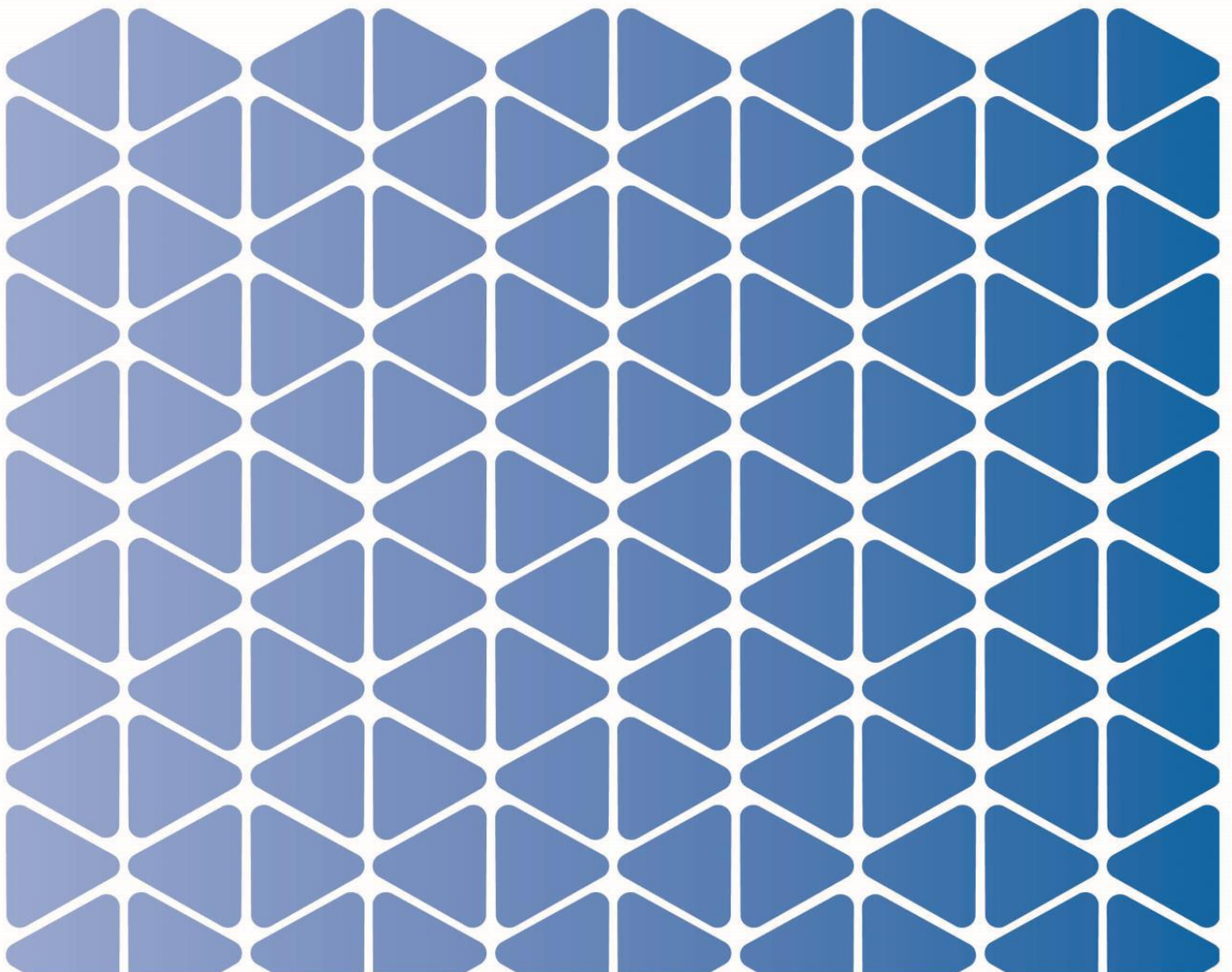


**NHS**

**Worcestershire  
Acute Hospitals**  
NHS Trust

PATIENT INFORMATION

# INFORMATION FOLLOWING YOUR ENDOSCOPY PROCEDURE FOR SUSPECTED CANCER



 [www.worcsacute.nhs.uk](http://www.worcsacute.nhs.uk)

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## **Introduction**

Following your endoscopy procedure today a suspicion has been raised that you may have cancer of the Oesophagus (gullet) or Stomach (gastric).

Biopsies (small samples of the suspicious area) have been taken and the Doctor or Nurse Practitioner will book a Computed Tomography (CT) scan for you. The CT scan will allow us to gain more information about your presenting complaint.

The scan should be performed within the next 2 weeks and will be at Kidderminster, Redditch, or Worcester.

## **What happens next?**

When both your scan and biopsy results are available we will discuss your case in our specialist meeting (MDT). MDT is held weekly, on a Wednesday.

At MDT we discuss an appropriate care pathway for you and it is possible that you may be offered an appointment with a consultant to discuss your results.

**Please note – at no point can the CNS team give out result information over the phone.**

## **How long will this take?**

Waiting for test results can be a difficult time. You may find it helpful to talk to your partner, family, or a close friend. We aim to do everything as promptly as possible.

You may find it helpful to speak to a member of the Macmillan team. They can be contacted locally on the below telephone numbers:

- Worcester hospital main atrium: 01905 733837
- Worcester hospital oncology unit: 01905 760674
- Alexandra hospital: 01527 503030 Extension: 44238
- Kidderminster hospital: 01562 513273

## **What shall I do in the mean time?**

Whilst we are investigating your symptoms please keep the CNS team (working hours Mon-Fri, 9am-5pm) informed of any worsening symptoms, such as:

- Worsening swallow (the inability to eat or drink adequately)
- Vomiting
- Worsening pain

If outside of CNS working hours and you require medical advice or attention please seek this via the out of hours GP service or contacting 111. Please only attend A+E in an emergency.

Upper gastro intestinal (UGI)  
Clinical nurse specialist (CNS)  
Contact details:

**01905 733615**

Monday – Friday, 0900-1700

**If your symptoms or condition worsens, or if you are concerned about anything, please call your GP, 111, or 999.**

### **Patient Experience**

We know that being admitted to hospital can be a difficult and unsettling time for you and your loved ones. If you have any questions or concerns, please do speak with a member of staff on the ward or in the relevant department who will do their best to answer your questions and reassure you.

### **Feedback**

Feedback is really important and useful to us – it can tell us where we are working well and where improvements can be made. There are lots of ways you can share your experience with us including completing our Friends and Family Test – cards are available and can be posted on all wards, departments and clinics at our hospitals. We value your comments and feedback and thank you for taking the time to share this with us.

### **Patient Advice and Liaison Service (PALS)**

If you have any concerns or questions about your care, we advise you to talk with the nurse in charge or the department manager in the first instance as they are best placed to answer any questions or resolve concerns quickly. If the relevant member of staff is unable to help resolve your concern, you can contact the PALS Team. We offer informal help, advice or support about any aspect of hospital services & experiences.

Our PALS team will liaise with the various departments in our hospitals on your behalf, if you feel unable to do so, to resolve your problems and where appropriate refer to outside help.

If you are still unhappy you can contact the Complaints Department, who can investigate your concerns. You can make a complaint orally, electronically or in writing and we can advise and guide you through the complaints procedure.

### **How to contact PALS:**

**Telephone Patient Services: 0300 123 1732 or via email at: [wah-tr.PALS@nhs.net](mailto:wah-tr.PALS@nhs.net)**

### **Opening times:**

The PALS telephone lines are open Monday to Friday from 8.30am to 4.00pm. Please be aware that you may need to leave a voicemail message, but we aim to return your call within one working day.

If you are unable to understand this leaflet, please communicate with a member of staff.