PATIETNT SAFETY: Remember the ongoing clinical care needs of the patient whiled discussions take place

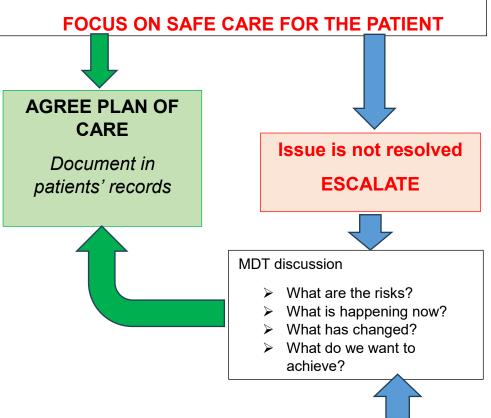
Flow chart for Conflict of Clinical Opinion

Difference in Clinical opinion occurs

S	Situation
В	Background
Α	Assessment
R	Recommendations

Discussion with the professional who has the different clinical opinion:

- ✓ Clarify what the issue is, be objective
- ✓ Listen
- ✓ Ask questions to help understanding
- ✓ Use professional judgement and knowledge of patient preferences
- ✓ Be open to different point of view and compromise if safe to do
 so



Support available from: (not exclusive list)

- Senior Midwife present in the clinical area
- Senior clinician present in the clinical area
- 223 Bleep holder/Delivery suite co-ordinator
- Matron of the day (Day time)
- Consultant on call
- Other members of the multi-disciplinary team involved in the patients care
- Manager on call (Nighttime)